

## Cookie policy

Cookies are used to not only ensure our website functions correctly but also used to enhance your online experience. They do this in the following way:

- **Improving the experience** - Cookies help us to remember that you have visited our site before, therefore enabling us to be more personalised.
- **Research** - Sometimes we may ask you to participate in an online survey. An Independent market research company may place a cookie to ensure that you are not asked to complete the same survey more than once.
- **Analytics** - Cookies help us to measure how our site is performing and which pages are most popular. With this information, we can keep improving our site.

None of the cookies used gather any personally identifiable data. They do not gather a person's name or email address. Any data gathered is anonymised.

Name	Description	Category	Expiry
#sitename#lang	Stores the language version for a website	Strictly necessary	End of browser session
ASP.NET_SessionId	ASP.Net_SessionId is a cookie used to identify the users' session on the server. The session used to store data in between off HTTP requests on server.	Strictly necessary	End of browser session
.ASPXAUTH	.ASPXAUTH is a cookie to identify if the user is authenticated( As user's identity has been verified)	Strictly necessary	End of browser session
NREUM	This cookie is generated by New Relic and this cookie is only created in browsers that do not support the Navigation Timing API	Strictly necessary	End of browser session

Name	Description	Category	Expiry
NRAGENT	NRAGENT cookie is created as a token handed out to an end user by "website-NAME" collector and cookie is set if user use Browser agent version v443 or lower. This cookie is used to communicate between the "Website's" collector aggregating end-user metrics and the agent(s) running in the associated web application.	Strictly necessary	End of browser session
_ga	Used to distinguish users.	Optional	2 years
_gid	Used to distinguish users.	Optional	24 hours
_gat	Used to throttle request rate. If Google Analytics is deployed via Google Tag Manager, this cookie will be named _dc_gtm_ .	Optional	1 minute
AMP_TOKEN	Contains a token that can be used to retrieve a Client ID from AMP Client ID service. Other possible values indicate opt-out, inflight request or an error retrieving a Client ID from AMP Client ID service.	Optional	30 seconds to 1 year
_gac_	Contains campaign related information for the user. If you have linked your Google Analytics and Google Ads accounts, Google Ads website conversion tags will read this cookie unless you opt-out.	Optional	90 days

Name	Description	Category	Expiry
BC_ACCOUNT	This video cookie is ID of the currently logged into Brightcove account.	Strictly necessary	1 day
BC_EMAIL	This video cookie is used if "Remember me" is selected at time of login.	Strictly necessary	3 weeks
BC_POD	This video cookie defines the regional pod in which the Studio resides	Strictly necessary	End of browser session
BC_TOKEN	This cookie is Brightcove video session cookie; anonymous unique identifier for Studio users	Strictly necessary	End of browser session
AWSELB	AWS Classic Load Balancer creates load balancing cookie: used to map the session to the instance.	Strictly necessary	1 Day
AWSALB	Classic AWS load balancer first receives a request from a client, it routes the request to a target, generates a cookie named AWSALB that encodes information about the selected target, encrypts the cookie, and includes the cookie in the response to the client.	Strictly necessary	1 Day
__CookieConsentV110	__CookieConsentV110 cookie is a plugin used to comply with EU guideline	Strictly necessary	90days

Name	Description	Category	Expiry
.ASPXFORMSAUTH	This attribute is used to specify the HTTP cookie to use for authentication.	Strictly necessary	End of browser session
.ASPXROLES	Cookies used to keep track of if the visitor has any permissions on the website. Only used for logged in users	Strictly necessary<	End of browser session<
aaaEle<	Cookie used for Text size functionality on site	Strictly necessary	End of browser session
aaa	Cookie used for Text size functionality on site	Strictly necessary	End of browser session

### How to disable Cookies?

You can disable or clear cookies whenever you wish. The way to do this is specific to your own browser or please visit <http://www.allaboutcookies.org/manage-cookies/index.html>.

Please be aware that by disabling cookies from your browser it may result in an inferior browsing experience and you may lose some useful functionality such as personalisation and 'keep me signed in' and 'remember me' features.